PARENTS NIGHT OUT

CANCELLATION & REFUND POLICY

We understand that plans change! Please review our cancellation and refund policies before registering for Parent's Night Out (PNO).

Cancellations & Refunds

- Cancellations made at least 10 days before the event are eligible for a full refund.
- Cancellations made fewer than 10 days before the event are not eligible for a refund.
- To request a cancellation and refund, please contact the Children's Ministry office (hmustol@sugarlandbaptist.org).

Registration & Payment Transfers

- Registrations and payments are valid only for the specific Parent's Night Out event for which they were purchased.
- Payments and registrations cannot be transferred or credited toward a future event.

No-Shows

- No-shows are not eligible for refunds, credits, or transfers to future events.
- Families who cannot attend are encouraged to notify the Children's Ministry office as soon as possible, even if the refund deadline has passed.

Why We Have This Policy

Parent's Night Out requires advance planning, staffing, and supplies based on the number of children registered. These policies help us prepare responsibly and provide a safe, enjoyable experience for every child.

SugarLandkids